

Work Order Software

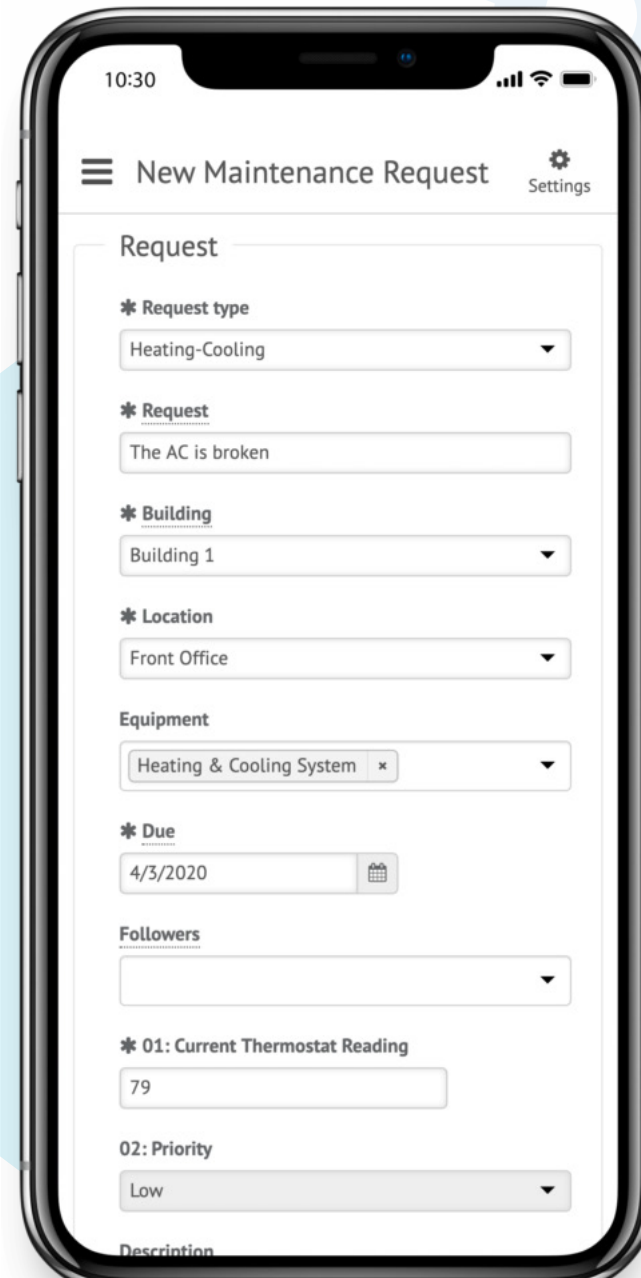
Streamline request submissions, and resolve maintenance issues while keeping track of labor hours and money spent.

FMX is easy enough to use that everyone in your organization is able to submit a work order in one central location, which gives you insight into how your team, equipment, and facilities are performing. You can use this information to decrease work order resolution time, cut costs, save time, and decrease downtime.



Manage work orders with FMX

- Streamline work order submission.
- Improve communication with building occupants.
- Prioritize tasks based on need.
- View work order status and improve technician accountability.
- Never misplace work orders again.
- Keep track of time and money spent on each request and make decisions accordingly.



10:30

New Maintenance Request Settings

Request

* Request type
Heating-Cooling

* Request
The AC is broken

* Building
Building 1

* Location
Front Office

Equipment
Heating & Cooling System x

* Due
4/3/2020

Followers

* 01: Current Thermostat Reading
79

02: Priority
Low

Description



“I receive an email for every FMX work order that goes into the system, so I can expedite urgent requests. Before, I never knew where requests stood, but FMX now keeps me more informed. That gives me a sense of security.”

- Brad Cosenza, County Administrator Ross County Board of Commissioners

FMX work order capabilities

01. Efficiently manage work orders

When a user submits a maintenance request, that ticket will automatically route to the appropriate team member(s) to keep operations efficient and inboxes decluttered.

02. Configured to your organization's processes

Configure your work order request form to fit the needs of your organization. You can determine who is allowed to submit requests, add user-defined fields, and attach images files, so that you get the information you need, the first time.

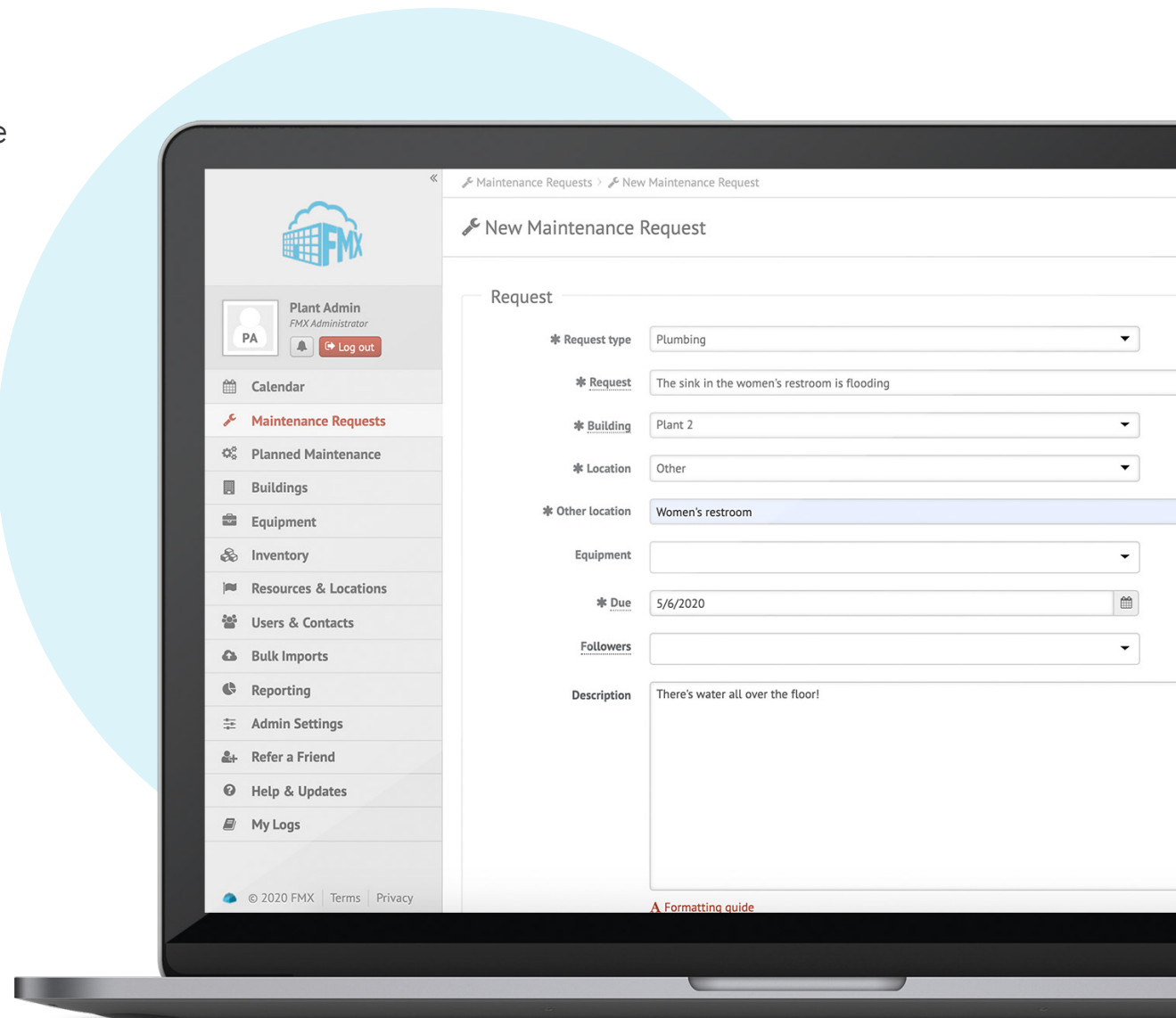
03. Compile reports and view interactive dashboards:

With robust reporting features, you can see the total number of requests completed, response and resolution times, associated labor and inventory costs, and more to gain a holistic understanding of your maintenance processes.



More capabilities with FMX

- Upload photo and file attachments within the work order.
- Pull up past requests and view details to determine how a work order was resolved.
- View your daily schedule in seconds with FMX's easy-to-use calendar interface.
- Keep track of time and money spent on each request and make decisions accordingly.
- Communicate directly with vendors by adding them as users in FMX.
- Assign work orders and set due dates for your staff and outside vendors.
- Communicate directly with occupants by simply replying to a request.



“There was no doubt that FMX was exactly what we needed. More staff are submitting work orders than we’ve ever had with any other system, and that is because FMX is so easy to use. Both staff and technicians can keep track of when the requests are submitted and receive notifications whenever that request is updated.”

- Jimmy Liranzo, IT Director, VIP Community Services