

Joplin Schools Success Story

# School District in Missouri Saves \$30K Per Year with FMX

---

Joplin Schools serves approximately 7,700 students in grades K-12 across 17 schools, also offering adult education and lifelong learning opportunities. They strive to build a high-performing community of learners engaged in their futures through a culture of improvement involving all stakeholders.

## Here's how it happened.

### Challenges

Joplin Schools' previous system prevented effective communication regarding work order status amongst staff. Because of this, paper work orders were falling through the cracks and the maintenance staff was required to physically pick up their assigned work orders each day. Since their previous system only tracked work orders, they had to have different software in place to track maintenance costs and technology tickets. There was also no reporting option, so the Administrative Assistant was manually creating reports to justify facility needs.

### Solution

Joplin Schools uses FMX as a one-stop-shop to track maintenance for their bus fleets and vehicles, helping them better maintain these assets. Joplin staff find FMX extremely user-friendly and economical, and the Customer Support Team is available to answer questions for all staff members, typically within fifteen minutes. In addition, Joplin Schools is now able to justify capital improvements by using FMX's reporting features.



### About Joplin Schools

- 7,700 students across 17 schools
- Offer adult education
- Strive to build high-performing learners engaged in their futures

### Challenges

- No system for effective communication
- Multiple softwares to handle various tasks

### Solution

- One-stop-shop for all operation needs
- User-friendly system
- Responsive customer support

### Results

- Savings of \$30,000/yr
- Administrative Assistant saved an average of 10 hrs/week
- FMX has reduced work order resolution time from 45 days to less than 14 days

**\$30K**

annual savings

**10 hrs**

average time saved  
per week by ridding of  
tedious tasks

**31%**

decrease in work order  
resolution time

### Results & benefits

By consolidating multiple software systems into one (FMX), Joplin Schools is saving an average of \$30,000 a year, and has saved the Administrative Assistant an average of 10 hours a week by eliminating tedious daily tasks required to keep the old system up-to-date. FMX has also reduced work order resolution time from 45 days to less than 14 days.

"After 8 months of searching for the right software, FMX has brought our facilities management into the 21st century. Being user-friendly and having all of the different modules available has created a one-stop-shop for all of our staff members. We are 100% satisfied."

- Doris Sorenson,  
Administrative Assistant

