# CMMS: The solution for your success

Making the leap to a computerized maintenance management system (CMMS) can be daunting, but we don't want it to be. So, we interviewed all of our customers to figure out what paved their way for maintenance management success. Here's what we found out!

Facilities leaders experience problems each and every day, but these are the most common ones.

- Lack of funding — 23%
- Staffing issues — 23%
- Aging buildings and equipment — 17%
- Lack of time — 12%
- Deferred maintenance — 7%
- Scheduling events — 5%
- High utility costs — 5%
- Safety/security issues — 5%
- Inventory management — 3%
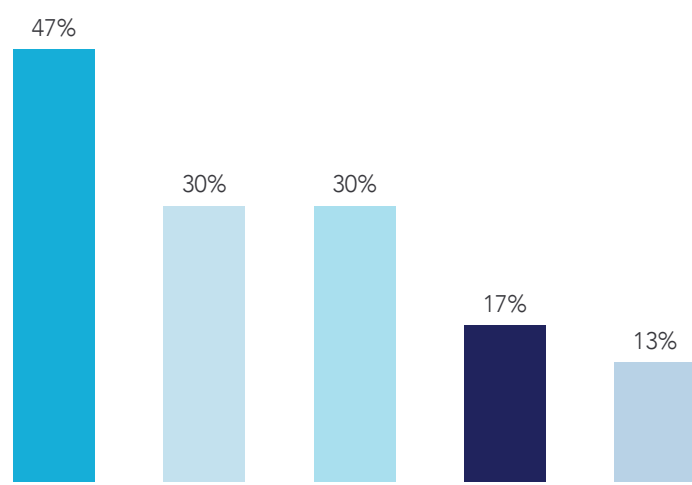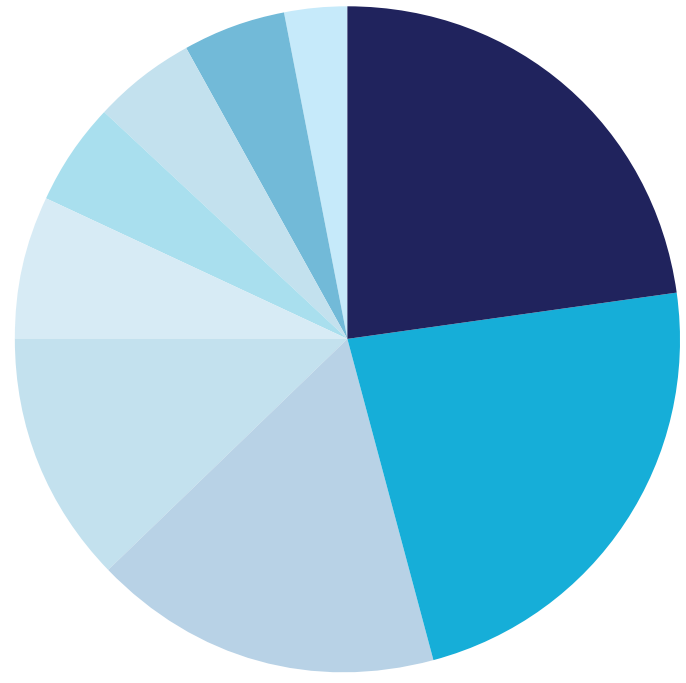
Before FMX, our customers were trying to solve the above problems with a variety of methods.

- Another CMMS Solution — 47%
- Phone & email — 30%
- Homegrown system — 30%
- Spreadsheets — 17%
- No system — 13%

Bar chart values: 47%, 30%, 30%, 17%, 13%

Organizations have certain requirements when searching for a solution to solve their problems. Our customers knew the solution needed to have the following attributes.

87% Easy-to-use

70% Feature rich

**60%** Customer support

57% Value for money

57% Easy to implement

27% Reporting functionality

A CMMS enables organizations to manage their complex processes.

What our customers are doing with FMX.

- Work order management — 90%
- Event scheduling — 63%
- Preventive maintenance Initiatives — 63%
- Report on facility maintenance and activities — 40%
- Asset & inventory management — 27%
- IT ticketing — 27%
- Streamline processes — 23%

Bar chart values: 90%, 63%, 63%, 40%, 27%, 27%, 23%
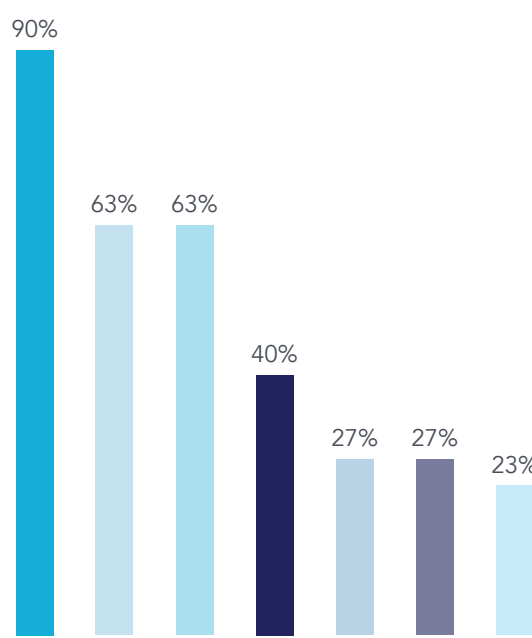
At the end of the day, a CMMS can take your team to new levels of success.

30% increase in store number without additional staff

67% reduction in work order resolution time

50% reduction in TCO

$30,000 saved annually

50% reduction in workload

67% reduction in downtime