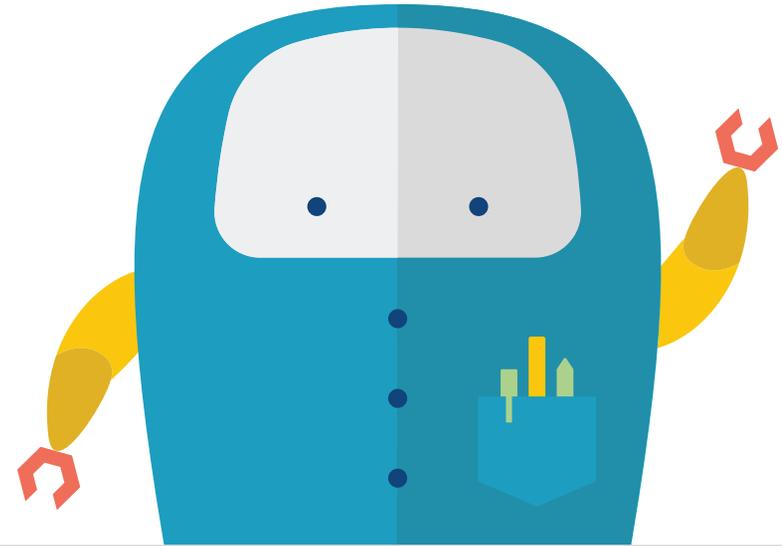# FACILITIES MANAGEMENT MADE SIMPLE

FMX Facilities Management eXpress

FMX AT A GLANCE

FMX enables facilities managers to more efficiently and effectively track work orders, schedule resources, and plan maintenance. Our cloud-based solution features a calendar view simple enough for anyone to use to submit, track, and manage their requests, events, and assets. Facilities owners and managers can gain visibility into activities and costs, while building staff and tenants can get updated status information on their facilities requests.

FMX Admin
FMX Administrator

🔔 | ➔ Log out

🗓	**Calendar**
🔧	Maintenance Requests
⚙️	Planned Maintenance
🕘	Schedule Requests
💻	Technology Requests
🚚	Transportation Requests
🏢	Buildings
💼	Equipment
🔗	Inventory
🚩	Resources & Locations
👥	Users & Contacts

🗓 February 2019 ▾

[Today] ‹ › [Month ▾]   **+ New request**

▼ | ▼ Filter | [_____] | 🔍 Search   🔑 ⚙️

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1 — 🔧 **All day** 3966912 - It's freezing in my *Building A*	2
3	4	5	6 — ⚙️ **All day** 331061 - Monthly Fire Exting *Building A*	7	8	9
10	11	12	13	14 — 💻 **All day** 3966949 - Need AV set up in *Building B*	15	16
17	18 — 🕐 **7:15a - 8:15a** 1422082 - Monthly Staff Mee *Conference Room*	19	20	21	22	23

WHO WE SERVE

FMX is proud to serve many different organizations.

SCHOOLS

FITNESS CENTERS

BANKS

RESTAURANTS

PROPERTY MANAGEMENT

MANUFACTURING

ZOOS

RELIGIOUS ORGANIZATIONS

YOUR ORGANIZATION

GOVERNMENT

WHY FMX IS THE BEST CHOICE FOR YOU

What matters most to us at FMX is knowing our customers receive tremendous value from our solutions. Because in the end, it's what our customers think about FMX and the results we provide for them that really set us apart. Here are some of FMX's best qualities that our customers believe set us above our competitors.

1 BALANCE OF SIMPLICITY AND CAPABILITY

FMX is intuitive and easy to use with little to no learning curve, but still has all of the bells and whistles you need to keep your facilities running smoothly.

2 EXTENSIVE CONFIGURABILITY

FMX is highly configurable, enabling you to 'build-your-own' facility managment system that meets the demands of your organization. Our customer success team is ready to work with you to make sure you have everything you need, and nothing you don't.

3 AGILE SOFTWARE DEVELOPMENT

In 2018, we released 70 software enhancements, averaging one every five days. Our agility allows us to constantly incorporate customer feedback and requests for new features or updates, keep bugs to a minimum, and keep our updates small so they aren't disruptive or confusing for the user experience.

4 UNRIVALED CUSTOMER SUPPORT

We've been named "The #1 Best-Reviewed Facilities Management System" on the popular online software resource, Software Advice, demonstrating our high levels of customer satisfaction and excellent customer support. We maintain a customer satisfaction rating of 99% and respond to support tickets in less than 1 hour! We offer free, unlimited, lifetime support via phone and email, as well as additional educational materials in our online support center.

ON AVERAGE, FMX CUSTOMERS REDUCE WORK ORDER RESPONSE TIME FROM 3-5 DAYS TO < 1 DAY.

48%

increase in FMX users in 2018.
With FMX, you can have unlimited
requesting users at no extra charge.

96%

of our customers enjoy
FMX so much that they
renew their subscription.

47%

increase of new
customers joining the
FMX family in 2018.

"Our school district is in its second year of using FMX for scheduling events and reserving school facilities and resources. The system has allowed us to bring what was once done on paper by hand to an automated system. Before using the system we were using three different calendaring systems to manage school events, athletics, and resource/facilities scheduling. Now it is all done in one place."
– Kelly Ramm, Web Developer, Hilliard City Schools

"FMX gives me capabilities I never had before. Now I can look at the equipment in each of our restaurants and verify the frequency and cost of every repair. Because the record keeping is so comprehensive, I can determine when a particular piece of equipment is no longer cost-effective and should be replaced. I can also more efficiently monitor travel for our fleet of vehicles, consolidating jobs and increasing productivity."
– Kevin Krumlauf, COO, Primary Aim

WE'VE GOT YOU COVERED

WORK ORDER MANAGEMENT
Easily respond, assign, and resolve issues while keeping track of time and money spent.

PLANNED MAINTENANCE SCHEDULING
Scheduled planned maintenance tasks automatically issue reminders, guaranteeing nothing falls through the cracks and eliminating unplanned downtime.

ROBUST REPORTING AND ANALYTICS
Create and share customized reports and dashboards to ensure that you're making data-driven facilities management decisions.

INVENTORY AND ASSET MANAGEMENT
FMX provides a unique QR code for every asset – scan codes from any smartphone or tablet to adjust inventory quantities, obtain asset maintenance procedures and history, and more.

EVENT SCHEDULING
FMX prevents double-booking of rooms and resources, enables flexible approval processes, saves time by scheduling repeating events only once, and makes it easy to share events with calendar exports.

TECHNOLOGY TICKETING
Track technology asset information and historical ticket data while keeping requesters in the loop regarding the status of their tickets.

TRANSPORTATION SCHEDULING
Assign drivers and vehicles to ensure proper staffing while keeping track of vehicle maintenance and repair costs.

PURCHASE ORDER MANAGEMENT
FMX simplifies the purchasing of equipment and inventory by allowing you to create and approve purchases while tracking received shipments.

CUSTOM WORKFLOW MODULE
The FMX team will help you configure a customized module to manage workflows that fall outside of the IT and maintenance departments.

UNLIMITED REQUESTING USERS
Avoid bottlenecks and gatekeepers in your workflow, improve communication, and streamline processes by granting access to an unlimited number of requesting users.

SINGLE SIGN ON
Integrate FMX with Google or an on-premise Active Directory system for a seamless login experience.

API ACCESS
Gain access to the FMX REST API which enables the integration of FMX with various systems such as Arbiter and Schedule Star.

Facilities Management Made Simple

# SAVE MONEY, SAVE TIME, GAIN EFFICIENCY

We take a vested interest in every customer's FMX-perience to help them achieve their desired outcome and return on investment. But don't just take our word for it. Here are some examples of customers that are saving money, saving time, and gaining efficiency with FMX.

SAVED $30,000 A YEAR

Joplin Schools is saving an average of $30,000 a year by consolidating multiple software systems into one.

$5,500 SAVED

Broadmoor Baptist Church is saving $5,500 a month in utility costs by integrating FMX with their Building Automation System (BAS).
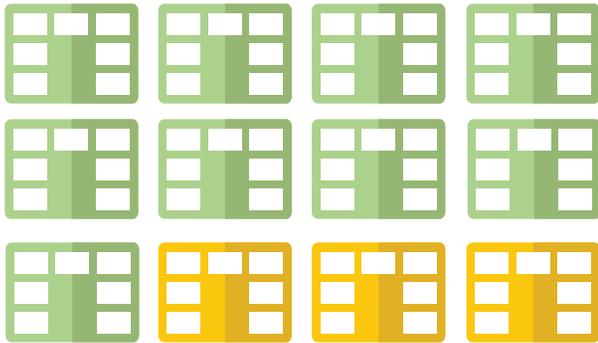
30% MORE PROPERTIES

Englewood Construction, Inc., a commercial general contractor, has taken on 30% more properties without having to hire additional staff due to increased efficiency.

75% INCREASED EFFICIENCY

Faith Baptist Church has improved the efficiency of their calendaring/scheduling process by 75% with FMX.

$42,100 SAVED

In the first 3 months of using FMX, Primary Aim, a large Wendy's restaurant franchise, saved $33,000 on equipment costs and $9,100 in travel expenses.

75% LESS TIME

Using FMX has reduced the time to complete the request approval process by at least 75% for the New Albany-Plain Local School District.

"FMX has really made me better at my job. It has the best balance of features and simplicity of the systems we tried, and it is extremely user friendly. In addition, FMX is cost effective. As a church, our operating budget comes from money provided by our congregation, so it is of the utmost importance that we use those funds responsibly. FMX lets us maximize the efficiency of those dollars."
— **Mark Reidland**, Technical Arts/Facilities/IT Director,
  HighRidge Church

"It is a great system and very functional for facilities management. All of our information for 25 locations is at the click of a button, from cost reporting to work history to blueprints for each store. We can access this information anywhere in the world, which is a huge help for us given the nature of our business and the amount of time on the road."
— **Corey Achino,** Project Manager, Englewood Construction, Inc

"After 8 months of searching for the right software, FMX has brought our facilities management into the 21st century. Being user-friendly and having all of the different modules available has created a one-stop-shop for all of our staff members. We are 100% satisfied."
— **Doris Sorenson,** Administrative Assistant, Joplin Schools

"Everyone wants something to be affordable, but a lot of times if you buy the cheapest thing, you are sometimes getting the cheapest product. We haven't seen that to be the case with FMX. It's been really nice and really refreshing."
— **Cory Poppitz**, Facility Services Assistant, Minnesota Vikings

"The reporting has probably been the greatest thing to ever happen, according to the corporate office. That has really improved our distribution of costs and accurately tracking our costs across the plant. It also helps us with capital projects. We can see how much money and time we're spending on equipment and if you don't have that data, it's very difficult to justify capital projects."
— **Ken Ledbetter,** Maintenance Manager, Bonnell Aluminum

"It's definitely helped with our inventory, we had no system for tracking our inventory of parts. That's very important as far I'm concerned because a lot of these parts are very expensive. You end up with a large quantity of expensive parts and to not have a proper inventory of them was making it much more difficult to manage."
— **Brady Douglass,** Biomedical Engineer, Zwanger-Pesiri Radiology

"I receive an email for every FMX work order that goes into the system, so I can expedite urgent requests. Before, I never knew where requests stood, so FMX now keeps me more informed. That gives me a sense of security."
— **Bradford Cosenza,** County Administrator, Ross County,
  Ohio Board of Commissioners

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