

Westerville City School District Quick Wins

Large Ohio School District Improves Facility Rental Process for the Community with FMX



COMPANY OVERVIEW:

Westerville City School District (WCSD) educates approximately 15,000 K-12 students in 23 schools. WCSD is the 11th-largest district in Ohio and enjoys a history of being recognized by the Ohio Department of Education as a high-performing school district. Their mission is to prepare students to contribute to the competitive and changing world in which we live.

“FMX helps us connect to the community. 95% of community organizations that use FMX [for facility rentals] are very happy.”

- KRIS HURT, EVENT SCHEDULER

CHALLENGES BEFORE FMX:

- Without a notification system in place, if an event was modified or canceled, labor and/or facilities were at risk of being misused
- Their previous system could not detect scheduling conflicts, which resulted in double-booked facility spaces
- Missing documents would prolong the process of approving the facilities' requests
- Before FMX, WCSD was using Excel for all facility requests, so details about requests were consistently falling through the cracks
- There was a large number of steps required to get all facility requests approved, and requesters were unable to track their request status

FMX QUICK WINS:

- WCSD is experiencing a more timely approval process because FMX requires all necessary fields of the web-based facility rental form to be completed prior to submission
- The district can now prohibit requesters with expired liability insurance from submitting facility rental requests because of FMX's customizable user type options
- The Event Scheduler can see exactly what is happening throughout the district on a day-to-day basis because of FMX's convenient calendar view and the ability to filter the calendar by specific details
- The schools' Event Scheduler has more time for other tasks thanks to a more structured and organized facility rental workflow
- FMX integrates with Arbiter, WCSD's athletic management platform, so all athletic events that are scheduled through Arbiter sync with the FMX calendar
- Staff members find that FMX is easy-to-use
- Communication amongst staff members has improved because of FMX's email and in app notification system
- WCSD can now send out estimates and invoices for facility rentals via FMX



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