

## Fairfield County Quick Wins

# County in Ohio Prolongs the Life of Their Equipment with FMX



### COMPANY OVERVIEW:

The Facilities Operations Department is responsible for the care and upkeep of 24 of Fairfield County, Ohio's public buildings. Some of the buildings under their care include the courthouse, sheriff's office, agriculture building, and dog shelter.

I was so impressed with the FMX demo that I didn't need to look anywhere else. Since implementation, the system has streamlined and brought everything together for us to work more efficiently and increase accountability. We have everything documented in FMX - it's the one place to go to find the answer to almost everything that we're doing.

- DENNIS KELLER, FACILITIES MANAGER

### CHALLENGES BEFORE FMX:

- Fairfield County's previous, disjointed system did not allow them to create schedule requests, something they needed for their county conference rooms and vehicles
- Issues arose because work orders were being sent through multiple means of communication (emails, calls and faxes), leading to lost, incomplete, or unreceived tasks
- Their work order fax form wasn't being utilized efficiently, and the fax machine was constantly breaking down, preventing them from keeping a consistent workflow process
- There was no accounting system for tracking historical maintenance data and current data, such as average resolution time and response time

### FMX QUICK WINS:

- Fairfield County is able to prolong the lifetime of their assets with FMX's Planned Maintenance module, by scheduling tasks such as boiler inspections, filter changes, and elevator inspections
- The maintenance team has achieved time and cost savings by optimizing the workload and routing of maintenance team members
- The Facilities Manager can now see all information, such as the history or status of an item, in one place, saving him time in his day
- Staff members, regardless of their experience with advancing technology, quickly reaped the benefits of FMX because of its user-friendliness
- The maintenance team is able to access information about their daily assignments on a mobile device or computer, making their workflow process as convenient as possible
- The Facilities Manager is able to justify additional funding for his department and showcase his teams' successes by using the Reporting feature in FMX



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