

St. Joseph's Academy Success Story

Catholic School in Missouri Justifies Additional Staffing and Expenses with FMX



**ST. JOSEPH'S
ACADEMY**

FMX is simple enough that even without any training, my faculty and staff could easily utilize the software. For instance, when it comes to daily maintenance requests, I can just do my tours, take photos, and *BOOM*, just like that I can attach them to work requests, making it even easier for my team to know exactly what I'm talking about. FMX is one of the better decisions I've made this fiscal year.

- SCOTT GATES,
MAINTENANCE DIRECTOR

COMPANY OVERVIEW:

Since 1840, St. Joseph's Academy (SJA) has provided quality Catholic education for young women in an environment that helps them grow in faith, knowledge, and respect for others. The high quality education is showcased in the students' achievements each year. In 2018, 100% of students were accepted to colleges and universities around the world and many received scholarships to these prestigious institutions. The St. Joseph's Academy community expects these young women to make a profound impact in the world.

CHALLENGES BEFORE FMX:

- The previous CMMS did not allow multiple technicians to be assigned to one work order
- Too many steps were required to submit a work order, deterring users from utilizing the software
- Once a week, a meeting had to be held to discuss the upcoming event schedule, taking time out of the workday
- SJA was experiencing double-booked events
- The previous CMMS did not support inventory tracking for scheduled events
- Custodians were reluctant to submit late night work orders in the previous CMMS because of the lengthy process
- Staff submitted work orders via email or phone call instead of utilizing the CMMS, taking time out of the Maintenance Director's day and making it difficult to track work orders

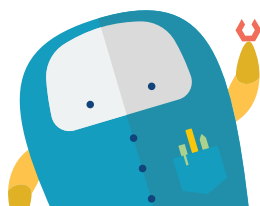
FMX BENEFITS:

- FMX is **very user friendly**, even for those who aren't tech savvy - SJA did not even have to schedule an FMX training session for their users
- St. Joseph's Academy can now **eliminate lengthy meetings and prevent scheduling conflicts** with FMX's schedule request module
- SJA easily **tracks labor hours** in FMX
- Custodians are **submitting work orders all hours of the day** now due to FMX's ease of use, thus making sure nothing slips through the cracks
- SJA has created an **effective workflow schedule** in FMX that keeps their facilities running smoothly
- With the extra time saved by using FMX, SJA has implemented **more preventive maintenance** with step-by-step checklists for technicians and custodians, keeping their assets up-to-par
- The school is able to **justify additional staffing and expenses**, and eliminate excessive event scheduling with FMX's reporting module
- **Users are extremely comfortable submitting work orders** in FMX
- SJA finds comfort in knowing that, no matter the size of the organization, **FMX's Customer Success Team will always be there to assist them with excellent support** when they need it



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RESULTS WITH FMX:

- The FMX implementation process **only took 2 weeks** compared to 6 weeks or more with other CMMS systems