

Mississippi School for the Blind and Deaf

FMX Provides Safety and Security for Students with Hearing and Visual Impairments



COMPANY OVERVIEW:

The **Mississippi School for the Blind**, founded in 1848, and the **Mississippi School for the Deaf**, founded in 1854, advocate self-improvement through the education of all deaf and blind students. Both schools provide an exemplary education in a nurturing, engaging, and challenging environment to help ensure their students achieve personal excellence and become productive citizens.

FMX has everything in one place. It blew my mind that [our FMX Customer Success Manager] knew exactly what we needed and never stepped foot on our campus.

- DALE ALLEN, MAINTENANCE DIRECTOR

CHALLENGES BEFORE FMX:

- It was difficult to track historical work orders and equipment logs with their previous processes
- Because the schools were using pen and paper methods to track preventive maintenance requests and event scheduling requests, tasks were falling through the cracks
- Mississippi School for the Blind and Deaf (MSBD) previously used a CMMS that only offered solutions for maintenance needs
- It was hard to communicate all the details for transportation requests, such as the number of sack lunches, teachers, and medications needed for the trip

FMX QUICK WINS:

- MSBD is able to **coordinate transportation and facility scheduling, schedule preventive maintenance, and track work orders** in one central place
- MSBD is able to keep maintenance and transportation processes organized because of FMX's **easy-to-use approval paths**
- Staff was able to experience the benefits of FMX right away because of the software's **user-friendliness**
- In order to keep their students' safety as a number one priority, MSBD leverages the flexibility of FMX via custom fields to **input safety documentation when traveling**
- All users are able to look at the **easy-to-use calendar view** in FMX to see all maintenance requests, planned maintenance, use of facilities, and transportation requests
- The Maintenance Director can ensure that work is allocated evenly across all staff members thanks to FMX's **reporting dashboards**
- MSBD staff is kept up-to-date on all of their request statuses with FMX's **notification system**, which also provides a method of communication for the maintenance team



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