

# Joplin Schools Success Story

## School District in Missouri Saves \$30,000 per year with FMX



After 8 months of searching for the right software, FMX has brought our facilities management into the 21st century. Being user-friendly and having all of the different modules available has created a one-stop-shop for all of our staff members. We are 100% satisfied.

- DORIS SORENSON,  
ADMINISTRATIVE ASSISTANT

### COMPANY OVERVIEW:

Joplin Schools serves approximately 7,700 students in grades K-12 across 17 schools, also offering adult education and lifelong learning opportunities. They strive to build a high-performing community of learners engaged in their futures through a culture of improvement involving all stakeholders.

### CHALLENGES BEFORE FMX:

- Their previous system prevented effective communication about work order status amongst staff
- Paper work orders fell through the cracks with their rudimentary system
- The maintenance staff was required to physically pick up their assigned work orders each day
- Their previous system only tracked work orders, so they had to have different software in place to track maintenance costs and technology tickets
- There was no reporting option in their previous system, so the Administrative Assistant was manually creating reports to justify facility needs

### FMX BENEFITS:

- Joplin Schools can now use FMX to track maintenance for their bus fleets and vehicles, helping them better maintain these assets
- Joplin staff find FMX extremely **user-friendly and economical**
- FMX's customer support team is available to answer questions for all staff members, typically **within fifteen minutes**
- Joplin Schools can now **justify capital improvements** by using FMX's reporting feature
- As soon as a work order is created, the assigned staff member receives a **notification on their tablet**
- All staff members now have **clear visibility into the status of their work orders**, and a platform for effective communication
- FMX has **saved the school district labor hours** and has reduced the need to store an enormous amount of paper work orders by switching to a cloud-based system

### RESULTS WITH FMX:

- By consolidating multiple software systems into one (FMX), Joplin Schools is **saving an average of \$30,000 a year**
- FMX has saved the Administrative Assistant an average of **10 hours a week** by eliminating tedious daily tasks required to keep the old system up-to-date
- FMX has reduced work order resolution time from 45 days to less than 14 days



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