

Broadmoor Church Success Story

FMX Partners with Large Church to Create a Tailored Calendaring and Building Automation Solution



Your customer support has been fantastic. We don't see you as vendors, we see you guys as partners—and there's a big difference there...The interaction and the customization, that makes a partner. And that's what you guys are to us.

- BILL WATTERS,
DIRECTOR OF OPERATIONS

COMPANY OVERVIEW:

For over 60 years, Broadmoor Baptist Church has provided a friendly, comfortable place for people from all walks of life to worship, grow, and serve. With a campus spanning 212,000 square feet, they serve a congregation of over 5,500 members and can have over 300 events on their calendar during busy months.

CHALLENGES BEFORE FMX:

- The email-based work order system required lengthy back-and-forth communication and made it difficult to track maintenance history.
- The previous facility management software, mainly used for event scheduling, was cumbersome and offered limited customization.
- After the previous FM software lost its building automation capabilities, it was impossible to sync events with necessary lighting and HVAC, so a staff member had to do it manually.

FMX BENEFITS:

- **Calendaring and event scheduling are highly efficient**, with options to associate rooms and resources to events. The calendar view gives an overhead look at what's to come.
- **Extensive customization options** allow Broadmoor to incorporate familiar workflows and vocabulary into FMX, creating a seamless transition for staff who are used to previous methods.
- FMX has a **simple design** and is **easy to use**. Within six minutes, staff were able to grasp how to navigate the program and submit requests.
- **Building automation capabilities** eliminate the need to manually interact with equipment, saving time and decreasing utility costs.
- **Customer service provides extensive support** beyond troubleshooting, by learning an organization's specific needs and offering tailored solutions.

RESULTS WITH FMX:

- Using FMX for **building automation has saved Broadmoor \$5,500 a month** in utilities.
- **Request approval processes have decreased** from 45 minutes when done with previous methods to less than 10 minutes with FMX.



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