

# New Albany-Plain Local School District Success Story

## School District Uses FMX to Streamline Request & Approval Process, Improve Staff Communication and Speed up Workflow



### COMPANY OVERVIEW:

**NEW ALBANY-PLAIN LOCAL SCHOOL DISTRICT (NAPLS)** serves approximately 4,850 students, K-12. They rank as one of Ohio's most respected school districts, earning an "Excellent" rating for nine consecutive years. NAPLS offers a wide array of opportunities for students to benefit from, including athletics, performing arts, and club activities.

We did a comprehensive analysis of 10 different software packages we felt could integrate with the existing systems we used, and then followed that up with physical demonstrations. We found that FMX had all the functionality we needed. It streamlined our approval process, was simple to navigate, and users did not have to be technology experts to use it successfully."

- MICHAEL SAWYERS,  
CHIEF OF OPERATIONS &  
STRATEGIC DEVELOPMENT

### BUSINESS CHALLENGES:

- The system in place was pen and paper and request forms had to be filled out in triplicate and routed through several personnel for approval.
- The workflow was extremely slow, with paperwork often sitting on someone's desk for days before it was approved and passed on to the next person.
- Communication would often happen too late, with the approval process completed the day of an event, leaving little time for the facilities team to set up.
- There were three different systems being utilized. A program that would consolidate and automate them all and create a one-stop shop was essential.

### BENEFITS:

- **System is intuitive** and does not require a lot of typing that might confuse some staff.
- **The calendar interface makes the system easy to use** and invites people to want to use it.
- **Automation streamlines the process**, with approvals happening online, and moves requests along quickly.
- **The web-based system allows access** to information from any place, and on any device.
- **Built-in accountability** shows what requests have been made and who they have been assigned to.
- **The reports yield data** about who is using the system, for what purpose, and how often.

### RESULTS:

- Time to complete **the approval process has been reduced at least 75%**.
- Because everything happens electronically, **the facilities management assistant's workload has been cut in half**.



Facilities Management eXpress

1515 Lake Shore Drive  
Columbus, OH 43204  
1 (844) 664-4400  
[www.gofmx.com](http://www.gofmx.com)

