

Customer Quick Wins

FMX Enables Aluminum Extruder and Fabricator to Take a Proactive Approach to Maintenance



COMPANY OVERVIEW:

Since 1955, Bonnell Aluminum has been a leading manufacturer of aluminum products and services including extrusions, fabrications, and finishes. They are headquartered in Newnan, Georgia and have manufacturing operations located in Tennessee, Michigan, and Indiana.

The reporting has probably been the greatest thing to ever happen, according to the corporate office. That has really improved our distribution of costs and accurately tracking our costs across the plant. It also helps us with capital projects. We can see how much money and time we're spending on equipment and if you don't have that data, it's very difficult to justify capital projects.

-KEN LEDBETTER,
MAINTENANCE MANAGER

CHALLENGES BEFORE FMX:

- The FM software in place was outdated and so challenging to use that new employees needed costly, extensive training to grasp even the basics.
- Staff would submit work orders by word of mouth because the software was too difficult to use.
- Since work orders were submitted through multiple channels, it could take months to resolve issues.
- The FM software had not been regularly used in three years, resulting in an absence of historical facilities data.

QUICK WINS:

- **Powerful analytics and interactive reports** give insight into spending trends and the distribution of costs across the plant.
- **Preventive maintenance scheduling** has made it possible for staff to take a proactive approach to maintenance, rather than reactive.
- **Keeping an accurate maintenance history** in FMX has helped staff discover the root causes of many recurring issues.
- The **user-friendly interface** and **short learning curve** make it easy for staff to quickly learn the system without costly, extensive training.
- **FMX has reduced the need for administrative roles**, allowing staff members to focus more time on preventive maintenance tasks.
- **Customer service is excellent and fast acting**, able to address concerns and implement personalized changes in dramatically less time than Bonnell's previous software vendors.



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